AirBill · Tally AI B.V.

Data Act addendum

Version 1.0 — 1 December 2026

This addendum belongs to the AirBill Terms of Service. It applies only to customers in the European Union, and only to the extent that Regulation (EU) 2023/2854 (Data Act) applies to the service you obtain. If it conflicts with the Terms of Service, this addendum prevails.

1. Your choice

You can tell AirBill in writing at any time that you want to take one or more of these steps:

- switch to another provider (you then give the necessary details of that provider);
- switch to your own ICT environment;
- have your exportable data deleted.

You send your request to support@airbill.app.

2. Periods

1. **Notice period.** Your request takes effect at the end of the current billing period, and at the latest after two months.
2. **Transitional period.** A transitional period of 30 calendar days follows. During that period the agreement continues to apply and AirBill continues to provide the service.
3. **Extension.** You may extend the transitional period once, by a period that suits you. The fee then continues to run.
4. **Retrieval period.** After the transitional period you can still request your data for at least 30 calendar days.

If the transitional period is technically not feasible, AirBill tells you so within 14 working days of your request, with its reasons and another period of at most seven months.

3. What AirBill does

During the transitional period, AirBill:

- provides your exportable data in a structured, commonly used and machine-readable format;
- gives reasonable assistance to you and to third parties you appoint;
- provides the information you need for your switch, and reports known risks to continuity;
- keeps the security of your data at a high level, also during the retrieval period.

Importing and setting up at the new provider or in your own environment is your responsibility.

4. Exportable data

You can export this data:

- company details and invoice settings;
- contacts and their bank accounts;
- bank accounts and bank transactions;
- documents: the original files, the extracted text and the labels;

- sales invoices with their lines, invoice templates and recurring invoices;
- ledger entries, bookings and booking lines;
- VAT and wage tax returns;
- messages and conversations in the service.

This data is not included:

- internal AI instructions, scores and matching results, because they contain AirBill's trade secrets;
- internal fault analyses and system logs;
- login details and access keys of integrations, for security reasons.

5. End and deletion

The agreement ends, and AirBill tells you so:

- at the end of the notice period, if you only ask for deletion; or
- in the other cases, at the end of the retrieval period.

After the retrieval period AirBill deletes all your exportable data completely. If you do not ask for deletion, AirBill keeps the administration for the agreed later period under article 15(3) of the data processing agreement, and deletes it after that.

6. Costs

AirBill charges nothing for switching. The normal fee remains due until the agreement ends.

7. Information on the website

The information on jurisdiction and international government access is at airbill.app/en/data-act.